



Satisfaction Survey

Event Date: Saturday, December 06, 2008
Event Type: Christmas Party
Event Location: Hyatt O'Hare
Event Staff:

Quality of Customer Service via Telephone: N/A
Quality of Customer Service via Internet: N/A
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Good
Overall Volume Levels: Good
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Good
Equipment Appearance: Good
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: N/A
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

N/A
Hello, Mike - Our most recent event was of course the second year in a row that we have called upon you for your services, and rightfully so due to the exceptional product you offer. Our company party went extremely well and needless to say, was enjoyed by all gauged by the dance floor which was well utilized throughout the evening. In addition, you installed a perfect mix of personal touch into the evening which was also well received by the group. Nicely done, Mike ...thank you very much! Chris

Additional comments or suggestions?

Would you recommend this service to others?
May your comments be shared with others?
May your name be added to a list of references?

Yes
Yes
Yes

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This survey was submitted on Wednesday, December 10, 2008.